

DCM Institute

2023 CALENDAR

KNOWLEDGE CENTRE*		MASTERCLASSES	
Learning Pathways	Topics	eLearning	
Q1 Village & Community Management Establishes fundamentals of managing a retirement village with a lens of enhancing the experience of residents.	Financial Literacy (February) Continuous Improvement (March)	Mental Health Pt 1 Self Awareness	
Q2 Human Resource Management Covers the key areas of HR management to ensure managers have the skill necessary to attract and retain a high performing team.	Mental Health (April) Asset Management (May) Resident Committees (June)	Mental Health Pt 2 Older Australians	
Q3 Sales & Marketing From lead generation through to vendor management, an end to end walkthrough of the sales and marketing process.	Report Writing & Records Keeping (July) Dementia in Retirement and Community Living (August) Annual Meetings (September)	Complaint Management Self Management Pt 1	
Q4 Workplace Health & Safety For Managers with front line accountability of the health and safety of staff, residents and site visitors.	Dispute Resolution (October) Risk Management (November)	Self Management Pt 2	

*Program subject to change

PROFESSIONAL DEVELOPMENT DAYS				
PERTH	ADELAIDE	BRISBANE	MELBOURNE	SYDNEY
2 May Crown Perth	4 May Crowne Adelaide	9 May W Hotel	16 May Novotel on Collins	25 May Hilton
22 August Crown Perth	24 August The Terrace	29 August Brisbane Marriott Hotel	31 August Stamford	7 September Novotel Darling Harbour

VILLAGE SUMMIT 2023				
PERTH	ADELAIDE	BRISBANE	MELBOURNE	SYDNEY
14 November Novotel Perth Langley	16 November The Terrace	23 November Rydges Southbank	21 November Novotel on Collins	30 November Rydges World Square

VILLAGE AND COMMUNITY MANAGER PROFESSIONAL DEVELOPMENT PROGRAM ANNUAL MEMBERSHIP FEE				
1 ENROLMENT	3-5 ENROLMENTS	6-10 ENROLMENTS	11-20 ENROLMENTS	20+ ENROLMENTS
\$2,395 pp	\$2,195 pp	\$1,995 pp	\$1,795 pp	\$1,595 pp

All pricing is exclusive of GST

To request more information or to discuss the program contact the DCM Institute on **(02) 9555 9576** or **dcmi@thedcmgroup.com.au**