

# DCM Institute

## 2024 CALENDAR

KNOWLEDGE CENTRE*			MASTERCLASSES
Topics			Webinars
Q1	<b>Dementia Friendly Environments</b> (February)	What does it mean for your community to be a Dementia Friendly Environment?	<b>Home Care in Retirement Living</b>
	<b>Leading for Change</b> (March)	Change is a constant. How do we as professionals lead ourselves and our teams through the opportunities change presents?	
Q2	<b>Village Culture</b> (April)	Whether it be staff or residents, people want to have a sense of belonging. How does your culture elevate this basic human desire?	<b>Presenting for Influence</b>
	<b>Sustainability</b> (May)	Sustainability is more than a buzz. Tomorrow's residents are curious to know what we are doing. This topic will look to provide actionable insights to deliver quick wins for your business.	
	<b>Community Governance</b> (June)	Governance extends beyond compliance. When done well, it gives confidence in your overall operations and the quality of your services.	
Q3	<b>Home Care in Retirement Living</b> (July)	Retirement Villages are naturally starting to take the place of 'low care.' Explore the role home care plays in the future of seniors living.	<b>Clinical Awareness for Village Managers</b>
	<b>Community Engagement (Part 1 August)</b>	Community engagement is often spoken about with regards to residents. But there are two communities a village professional must engage with. Your internal community (residents) and external (wider) community. This two part topic will look at both, and set you up to successfully engage both.	
	<b>Community Engagement (Part 2 September)</b>		
Q4	<b>Clinical Awareness</b> (October)	The role of a village professional is not one of a clinician. Given the changing care needs of our residents, there are things we need to be aware of to help facilitate their care pathway.	<b>Generational Management</b>
	<b>Resident Experience and the Art of using Feedback</b> (November)	The voice of the resident is not one to be ignored. Across a year we have ample opportunity to collect feedback. It is what we do with this information that matters most.	

\*Program subject to change

PROFESSIONAL DEVELOPMENT DAYS				
<b>PERTH</b>	<b>BRISBANE</b>	<b>MELBOURNE</b>	<b>SYDNEY</b>	<b>ADELAIDE</b>
8 February	13 February	15 February	22 February	27 February
<b>ADELAIDE</b>	<b>PERTH</b>	<b>BRISBANE</b>	<b>MELBOURNE</b>	<b>SYDNEY</b>
23 July	25 July	30 July	6 August	8 August

VILLAGE SUMMIT 2024				
<b>ADELAIDE</b>	<b>PERTH</b>	<b>BRISBANE</b>	<b>MELBOURNE</b>	<b>SYDNEY</b>
12 November	14 November	19 November	21 November	28 November

## PROFESSIONALISM FOR PURPOSE

Maximize your professional growth and success by actively participating in our monthly topics, Master Classes, and networking events. Each engagement with the DCM Institute not only enhances your knowledge and skills but also earns you valuable Professional Development (PD) points. Aim for a yearly goal of accumulating 300 PD points, equivalent to 22-25 hours of dedicated professional development. Document your journey with readily available transcripts, showcasing your commitment to continuous learning.

For more information contact the DCM Institute on (02) 9555 9576 via email at [dcmi@thedcmgroup.com.au](mailto:dcmi@thedcmgroup.com.au)