

# DCM Institute 2025 CALENDAR

## Online Content

KNOWLEDGE CENTRE New Topic Release Schedule			Masterclasses (Online webinars)
Q1	<b>Introduction to WHS/ Slips and Falls</b> (February)	Enhance your knowledge on creating a safer work environment with practical strategies to prevent common hazards like slips, trips, and falls in retirement village settings.	<b>Insurance Requirements for Retirement Living</b>
	<b>Foundations of Emotional Intelligence: Connecting with Residents and Staff</b> (March)	Discover the essentials of emotional intelligence and why understanding emotions is important to building strong, supportive relationships with residents and staff.	
Q2	<b>Resident Experience and the Art of using Feedback</b> (April)	Master the art of leveraging resident feedback to enhance services, improve satisfaction, and create a vibrant, resident-focused community in your retirement village.	<b>Cyber Security: Operational Considerations</b>  <b>Explaining budgets with data storytelling</b>
	<b>Fostering a Supportive Community Through Emotional Awareness</b> (May)	Explore strategies to foster emotional awareness, creating a nurturing environment where residents and staff feel valued, understood, and supported within the retirement village community.	
	<b>Wills, EPOA and Guardianship</b> (June)	Gain insights into the legal aspects of wills, enduring powers of attorney (EPOA), and guardianship to better support residents and navigate sensitive conversations with confidence.	
Q3	<b>Changing Perspectives: The Impact of Beliefs on Emotional Health</b> (July)	Discover how personal beliefs shape emotional health and learn practical tools to promote positive mindsets among residents and staff for a healthier community.	<b>Support at Home and the future of care in Retirement Villages</b>
	<b>Disaster Management and Recovery</b> (August)	Equip yourself with effective strategies for disaster preparedness, response, and recovery to ensure the safety and resilience of your retirement village community.	
	<b>Using Feelings to Understand Resident Needs and Motives</b> (September)	Learn how to interpret emotions to better understand resident needs and motives, fostering deeper connections and providing more personalised support.	
Q4	<b>Experiential Dining in Retirement Living</b> (October)	Explore best practices in delivering an inclusive dining experience that creates vibrancy within your community.	<b>What Risk Management looks like in a Retirement Village</b>
	<b>Valuations and Sales Impact</b> (November)	Understand how property valuations influence sales dynamics and decision-making, equipping you to navigate the financial aspects of retirement village operations effectively.	

## In-Person Events

### PROFESSIONAL DEVELOPMENT + NETWORKING DAYS

Adelaide, SA	Perth, WA	Brisbane, QLD	Melbourne, VIC	Sydney, NSW
18th February	20th February	25th February	27th February	5th & 6th March
22nd July	24th July	29th July	31st July	6th & 7th August

### VILLAGE SUMMIT 2025

Adelaide, SA	Perth, WA	Brisbane, QLD	Melbourne, VIC	Sydney, NSW
18 November	13 November	25 November	20 November	27 November

### Professionalism, for purpose

Maximise your professional growth and success by actively participating in our monthly topics, Masterclasses, and networking events. Each engagement with the DCM Institute not only enhances your knowledge and skills but also earns you valuable Professional Development (PD) points. Aim for a yearly goal of accumulating 300 PD points, equivalent to 22-25 hours of dedicated professional development.

Document your journey with available transcripts, showcasing your commitment to continuous learning.  
For more information contact the DCM Institute at (02) 9555 9576 or via email at [dcmi@thedcmgroup.com.au](mailto:dcmi@thedcmgroup.com.au).

# A Professional Development Program by Village Professionals, For Village Professionals



## Online Knowledge Centre, Content and Resources



100+ learning modules



4x Virtual Masterclasses  
per year



Policy documents to  
support best practice



Resources to support  
you in your role

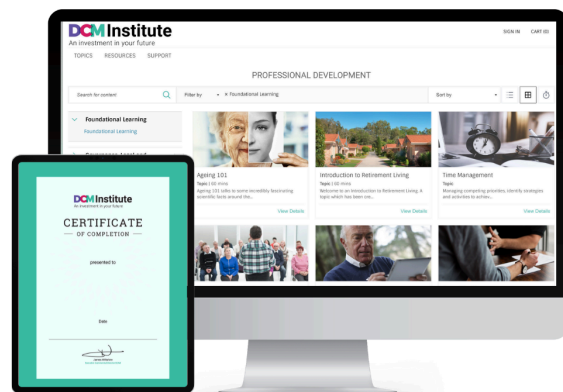
## In-person Events

**PROFESSIONAL  
DEVELOPMENT  
+ NETWORKING  
DAYS**

Twice a year

**VILLAGE SUMMIT | NOV  
2025**

Premier Annual Event



## 12-Month Enrolment Pricing (excluding GST)

1-2 Enrolments	\$2,595	11-20 Enrolments	\$1,995
3-5 Enrolments	\$2,395	20+ Enrolments	\$1,795
6-10 Enrolments	\$2,195	Online Only#	\$1,495

#Excludes events attendance.

## Event Pricing (excluding GST)

Per delegate:

Professional Development Days	\$350
VILLAGE SUMMIT	\$995

## Supporting Best Practice in Community Living



**AUSTRALIAN  
RETIREMENT  
VILLAGE  
ACCREDITATION  
SCHEME**

